## Investor Complaints Data\_ NSE, BSE

## Data for every month ending - February 2025

S N	Receive d from	Carried forwar d from previou s month	Receive d during the month	Total Pendi ng	Resolved*	Pending at the end of the month**	Average Resoluti on time^ (in days)
						Pen ding ding for more for than 3 less month than s 3 mon th s	
1	2	3	4	5	6	7	8
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORE S)	0	1	0	1	0	6
3	Stock Exchang es	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
5	Grand Total	0	1	0	1	0	6

## Trend of monthly disposal of complaints

Month	Carried forward from previous month	Received	Resolved*	Pending**
2	3	4	5	6
April -2024	0	0	0	0
May 2024	0	1	1	0
June 2024	0	1	1	0
July 2024	0	0	0	0
August 2024	0	0	0	0
September 2024	0	0	0	0
October 2024	0	0	0	0
November 2024	0	0	0	0
December 2024	0	0	0	0
January 2025	0	0	0	0
February 2025	0	1	1	0
Grand Total				
	April -2024 May 2024 June 2024 July 2024 August 2024 September 2024 October 2024 November 2024 December 2024 January 2025	from month previous month    2	from previous month           2         3         4           April -2024         0         0           May 2024         0         1           June 2024         0         1           July 2024         0         0           August 2024         0         0           September 2024         0         0           October 2024         0         0           November 2024         0         0           December 2024         0         0           January 2025         0         0           February 2025         0         1	from previous month           2         3         4         5           April -2024         0         0         0           May 2024         0         1         1           June 2024         0         1         1           July 2024         0         0         0           August 2024         0         0         0           September 2024         0         0         0           October 2024         0         0         0           November 2024         0         0         0           December 2024         0         0         0           January 2025         0         0         0           February 2025         0         1         1

<sup>\*</sup>Should include complaints of previous months resolved in the current month, if any.

## **Trend of annual disposal of complaints**

SN	Year	Carried forward from previous	Received during the year	Resolved during the	Pending at the end of
		year		year	the year
1	2020-21	0	0	0	0
2	2021-22	0	0	0	0
3	2022-23	0	2	2	0
4	2023-24	0	1	1	0
5	2024-25	0			
	Grand Total	0	0	0	

<sup>\*\*</sup>Should include total complaints pending as on the last day of the month, if any.

<sup>^</sup>Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.